GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:2384
ANSWERED ON:25.07.2014
IT CONTACT CENTRES
Singh Shri Sunil Kumar

Will the Minister of FINANCE be pleased to state:

(a) the locations of Income Tax Contact Offices/Centres in the country and details thereof including Chatra Lok Sabha Constituency of Jharkhand;

(b) whether the Ministry proposes to establish new Income Tax Contact Offices/Centres ;

(c) If so, the details of the number and locations where these centres are proposed to be opened :

(d) whether the Government proposes to establish Income Tax Contact Offices/ Centres in Chatra, Palamu and Latehar districts of Jharkhand, and

(e) if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE: (SHRIMATI NIRMALA SITHARAMAN)

(a) In the Income Tax Department Aaykar Sewa Kendras (ASKs) have been set up in buildings of Income Tax offices in identified stations across India. Aaykar Sewa Kendra serve as single window facility for tax payers for filing applications for services and redressal of grievances including paper returns. Till date 189 ASKs have been set up, the details of which are given in Annexure −I.

(b) Yes, the department has identified 70 Income tax offices where it is proposed to set up Aaykar Sewa Kendras in the FY 2014-15.

(c) A list of the 70 Income Tax offices where Aaykar Sewa Kendras are proposed to be set up during F.Y.2014-15 is at Annexure-II.

(d) Aaykar Sewa Kendras are set up in the buildings of existing Income Tax offices. As on date no Income Tax office is functional at Chatra, Palamu and Latehar districts of Jharkhand.

(e) does not arise in view of position stated in reply to (d) above .